

July 20, 2011

To: Purchasers of Newmar Model BI-100, BI-24-100

From: Jim Mc Shane, Sales Operations Manager

Subject: Important Safety Notice

Newmar markets battery integrators (separators), models BI-100 and BI-24-100, manufactured by Sure Power Industries. They have had reports of overheating, smoke and on rare occasions, fire in these two models (1315NM, and 1319) and have decided to initiate a voluntary recall of the products. Their recall notice is attached.

Our records indicate you purchased unit(s) in the defined serial number range for BI-100 (09002323 through 11000060) and BI-24-100 (09000058 through 11000013), which represents manufacturing date codes from 2009 to present. The serial number is located on the product label-see picture below.



If you have any of the affected products, please immediately stop using, selling and /or distributing them. Please return them to Newmar on our UPS account 938-312 and reference RMA # 15589, along with your name address and phone number. It is our intent to provide you with replacement product alternatives and will advise you of those options shortly. Alternatively, at your option, we will issue a refund of your purchase price.

We request that you notify any customers and end users who may have purchased the affected product from you and provide them with this important product recall information. We apologize for any inconvenience this recall may cause. Please know we are working diligently to provide you with replacements as soon as possible. If you have any questions please contact us: Techservice@newmarpower.com, 800-854-3906